## Accessing MyQ using Firefox (version 30 or greater) on a MAC Computer

1.) In a new browser tab type **about:config** in the address bar and **press enter** as shown below:

Ś	Firefox	File	Edit	View	History	Bookmarks	Tools	Window	Help
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	Firefox a	bout:co	onfig						

2.) After doing this, accept the security prompt by **clicking the button** as shown below boxed in red:

	This might void your warranty!								
	Changing these advanced settings can be harmful to the stability, security, and performance of this application. You should only continue if you are sure of what you are doing.								
	📝 Show this warning next time								
	I'll be careful, I promise!								

3.) Next search for the text **ntlm-v1**. Once the single entry is displayed as shown below, double click the entry highlighted in blue so that the **Status** column displays **user set** as shown below boxed in red:

🐔 Firefox	File	Edit	View	History	Bookmarks	Tools	Window	Help		
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Firefox a	bout:con	fig								
Search: Q ntlm-v	1					0	-			
Preference Name							▲ Status		Туре	Value
network.negotiate-auth.allow-insecure-ntlm-v1						user set		boolean	true	

4.) After completing the steps above, you can now visit <u>https://myq.quinnipiac.edu</u> and you will be prompted for credentials.

At this point you can now, enter your information formatted as shown below:

	Authentication Required								
2	Enter username and password for https://myq.quinnipiac.edu								
User Name:	yourpersonalusername@quinnipiac.edu								
Password:	enter_your_personal_network_password								
	Cancel OK								

If you continue to experience issues, please input a <u>helpdesk request</u> so that you can be assisted further.